



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

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Group Art Unit No.:

2122

Examiner:

A. Nguyen-Ba

Serial No.: **09/866,878**

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Title: **Smart Scripting Call Centers And
Configuration Thereof**

**POWER OF ATTORNEY
AND REVOCATION OF PREVIOUS POWERS**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

The undersigned, on behalf of Siebel Systems, Inc., a Delaware corporation having a place of business at 500 Oracle Parkway, M/S 50P7, Redwood Shores, CA, 94065, certifies that to the best of its knowledge and belief it is the assignee or is entitled to ownership of the entire right, title, and interest in and to the above-referenced patent application by virtue of an Assignment filed October 29, 2001, and recorded in the Patent and Trademark Office at Reel 012290, Frame 0392, and represents that the undersigned is a representative authorized and empowered to sign on behalf of Siebel Systems, Inc., which hereby revokes all powers of attorney previously given and appoints the following attorney(s) and/or agent(s):

all practitioners associated with Customer No. 60975

with full power of substitution and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith. Send all future correspondence to the address associated with Customer No. 60975.

Assignee of Interest:
Siebel Systems, Inc.

Dated: 8-31-06

By: [Signature]

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